



Warranty

Guarantee from Incognito Systems Limited, owners of Solo products.

Note: THESE STATEMENTS DO NOT AFFECT YOUR STATUTORY RIGHTS AS A CONSUMER.

Our range of Solo products have been manufactured under the strictest quality control procedures using the highest quality of materials and equipment to ensure excellent performance and reliability. It should give good and lasting service provided it is properly maintained and is used correctly.

Solo products are guaranteed for 1 year from the date of original purchase. If any defect arises due to faulty materials or poor workmanship, then you must contact Incognito systems. We will check our asset database and inform you whether you are entitled to any refund or replacement of faulty parts at our discretion.

All Solo products are offered with a 1 year guarantee under the following conditions:

1. The product must be installed and used in accordance with the instructions within the operating manual (Unless installed by Us)
2. It does not cover wear and tear, malicious damage, misuse, neglect, inexpert repairs or consumable parts.
3. Incognito Systems Limited has no responsibilities for accidental or consequential loss or damage.
4. Incognito Systems Limited are not liable to carry out any type of servicing or repair work to substrate under this guarantee.
5. Valid in the UK only



Information on waste disposal for consumers of Electrical and electronic equipment. This mark on a product and/or accompanying documents indicates that when it is to be disposed of, it must be treated as Waste Electrical & Electronic Equipment (WEEE).

Any WEEE marked products must not be mixed with general household waste but kept separate for the treatment, recovery and the recycling of materials used.

For proper treatment, recovery and recycling; Please take all WEEE marked waste to your local authority civic waste site where it will be accepted free of charge.

If customers dispose of Waste Electrical & Electronic Equipment correctly, they will be helping to save valuable resources and preventing any potential negative effects upon human health and the environment of any hazardous materials the waste may contain.